

PLEASE
AFFIX
STAMP

R. G. Hardie & Co. Ltd
45 Grovepark Street
Glasgow
Scotland
G20 7NZ



R. G. Hardie & Co. Ltd.
Makers of the world's finest bagpipes

Your 5 year manufacturer's guarantee conditions

All bagpipes made by R.G. Hardie carry a 5 year guarantee which protects you against the cost of repairs to that set for 5 years from the date of purchase provided that:

- a. Claims are accompanied by evidence of the date of purchase, such as a sales receipt, showing that the product was bought within 5 years to the date of the claim.
- b. The product was correctly assembled and maintained in accordance with the manufacturer's instruction and used solely for the purpose intended.
- c. The defect was not due to accident, misuse, unauthorised modification or inexpert repair.
- d. Consumable parts such as pipe bags, drone reeds, chanter reeds, cords and covers and anything that requires routine replacement are excluded from the scope of the guarantee.

Important Data Protection Information

If you provide us with information about another person, you confirm that they have appointed you to act for them, to consent to the processing of their personal data including sensitive personal data and that you have informed them of our identity and the purposes for which their personal data will be processed.

You are entitled to ask for a copy of the information we hold about you and to have any inaccuracies in your information corrected.

If your personal details change, if you change your mind about your marketing preferences or if you have any enquiries about how we use your information, please let us know by contacting:

R.G. Hardie & Co. Ltd. 45 Grovepark Street, Glasgow, Scotland G20 7NZ

THIS GUARANTEE IS ONLY VALID IN RESPECT OF BAGPIPES